

Volunteer Position Description

Position Title:	“CUDDLER” Newborn Intensive Care Nursery
Position Type:	Patient Care Personnel
Facility:	Edg
Position Summary:	
To provide comfort measures to the patient and family members by rocking babies in the nursery when requested by the RN. Will provide physical and emotional contact for infants, fostering growth and development. To lend support to the nursing staff caring for newborns.	
Qualifications:	
<ul style="list-style-type: none"> ● Be a current St. Elizabeth Volunteer or Employee for a minimum of 6 months prior to applying and interviewing ● Maintain confidentiality ● Have positive/friendly attitude ● Strong customer service skills/Excellent communication skills ● Sensitivity to cultural, language, age differences ● Ability to lift babies ● Ability to remain seated, still, alert and calm for 1-2 hours at a time ● Ability to bend, push, stand ● Ability to work in a critical care environment- maintain compassionate and caring attitude in a stressful environment 	
Duties & Responsibilities:	
<ul style="list-style-type: none"> ● Ask to enter unit with appropriate identification ● Understand the role of the volunteer in a “Code Pink” situation ● Complete “scrub in” process ● Check in unit with Charge Nurse ● Receive instructions from Nurse assigned to care for infant or Charge Nurse ● Use PPE (personal protective equipment) as directed by the nurse ● Notify nurse of alarm. Do not disconnect/disable monitors. ● After handling baby, place infant on back in bassinette/crib, notify nurse that you are leaving the baby’s room ● Inform nurse of any concerns related to baby behavior ● Dispose of any linens used with baby ● Thoroughly wash hands ● If there are no infants requiring “cuddling”, offer to assist with other tasks, i.e. stocking supplies, answering phones, greeting patients/families/visitors, laundry... ● At conclusion of shift, notify Charge Nurse that you will be leaving 	
Key Accountabilities:	
<ul style="list-style-type: none"> ● Clear communication with RN staff and Charge Nurse of unit ● Maintain confidentiality ● Greet patients/visitors/families at the main desk 	

Volunteer Position Description

- Be able to answer phones, take messages, and transfer calls
- Assist with stocking of supplies/equipment
- Protect the security of the environment- do not permit entry of any unauthorized staff or visitors

RESTRICTIONS:

- Volunteers should not work in the NICU with artificial nails
- Volunteers experiencing any of the following should not work in the NICU: Respiratory Infection, Diarrhea, Exposure to Contagious Disease
- Do not change bottle feed or change diapers

Time Commitment:

- Number of hours per shift may vary: typically two to four hours per shift, 24 hours a day, seven days a week

Uniform:

- Scrub attire is preferred