



St. Elizabeth
HEALTHCARE

Volunteer Services

High School Volunteer Program Overview

St. Elizabeth Healthcare
Volunteer Services

Last Updated: March 2019

High School Volunteer Statistics

- High School students who volunteered in 2018: **438**
- New High School Volunteers in 2018: **266**
- Number of service hours in 2018: **25,101**



High School Volunteer Impact

More than **40** departments at St. Elizabeth, including **21** inpatient units, benefit from the help of high school volunteers.



Departments with the most HS Volunteers:

#1 Inpatient Units

#2 Emergency Departments

#3 Gift Shops



- Emergency
- Neurology
- Mother/Infant
- Women's Surgical
- Oncology
- Urology
- Med/Surg
- TCU
- Orthopedics
- ICU
- Skilled Nursing
- Cancer Care
- Gift Shop
- Information Desk
- Laboratory
- Pharmacy
- Physical Therapy
- Radiology
- Sports Medicine
- Surgery – Same Day, PACU, Waiting Area
- Transport

High School Volunteer Program

St. Elizabeth offers a **year-round** volunteer program for high school students.

For training and scheduling purposes, the program is divided into **3 sessions** annually.

- Students accepted into the program may transition from session to session with priority scheduling/placements OR they may leave the program and return with priority scheduling/placements prior to new volunteer enrollment
- Verification of hours will not be provided until the student has completed one “successful session” (defined as a session without excessive absences)
- Students who continue for subsequent sessions after their first session in the program may be eligible for benefits, including:
 - Priority scheduling/placements
 - Scholarship eligibility (*additional qualifications of minimum hours/active status applies*)
 - Verification of hours, whenever requested
 - Letters of recommendation

Program Sessions

- **Session 1**
 - Priority enrollment/scheduling month for current/returning volunteers: **December**
 - Applicant Informational Session registration: **opens 1st Monday in January at 3pm**
 - Session runs **January through May**
- **Session 2**
 - Priority enrollment/scheduling month for current/returning volunteers: **April**
 - Applicant Informational Session registration: **opens 3rd Monday in April at 3pm**
 - Session runs **June through mid-August**
- **Session 3**
 - Priority enrollment/scheduling month for current/returning volunteers: **July**
 - Applicant Informational Session registration: **opens 1st Monday in August at 3pm**
 - Session runs **mid-August through December**

High School Volunteer Commitment

Volunteers are asked to commit each session through enrollment/re-enrollment. Completion of a “successful session” is defined as a session without excessive absences.

Volunteer Schedule

- Minimum 3-4 hour shift
- Average 1 shift per week
- Regularly Scheduled (same schedule each week)

**Volunteer Services staff work individually with each HS volunteer to determine a best schedule during each session*

Failure to complete a “successful session” may result in:

- *No verification of service*
- *Inability to participate in future volunteer sessions*



Process to become a High School Volunteer

- Register online for one of our High School Volunteer Applicant Informational Sessions
- Attend HS Applicant Informational Session and return completed Volunteer Application
- Volunteer Staff will review Application and send acceptance/denial notifications to applicants within one week
- Those accepted into the program will schedule and attend an individual Volunteer Placement Appointment
- Those accepted into the program will need to complete a required New Volunteer Packet including forms, Hospital Orientation and health requirements
- Attend applicable training: Nursing Unit, Emergency Department or Patient Experience/Wheelchair Training
- Begin volunteering!

Where do I go to register for an Applicant Informational Session?

- stelizabeth.com/volunteer
- Choose “Becoming a Volunteer”
- Choose “High School Volunteer”



But the EXPERIENCE is worth the commitment!

High School Volunteer Testimonials

“I interviewed at the Lake Erie College of Osteopathic Medicine for acceptance into their early acceptance program...A few weeks after my interview... I got in! My volunteering at St. Elizabeth provided me with a plethora of experiences to talk about during my interview and I believe played a critical factor in their decision to accept me.”

“A person’s visualization of a hospital usually consists of sorrow and tragic situations happening. However, as a volunteer, I always try to be the source of light and happiness a patient needs to get through the battle they are fighting.”

“Volunteering at St. Elizabeth Healthcare has been an absolute essential part of my growing up...Before volunteering, I was afraid to leave the comfort of my small high school, but now I am entering college excited.”

“I have found one thing to be universally true, a smile never hurts. Imitating the ways of the employees, I approached every visitor with authenticity, kindness and, of course, a smile. Little did I know, the unwavering optimistic attitude I developed during shifts became an essential portion of my personality...my future will not be led by facts and books – my future will be led by my ability to communicate efficiently and use my knowledge in the workplace. Talents I built not in school but with St. Elizabeth.”



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Questions?

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stelizabeth.com/volunteer