VOLUNTEER Voice Newsletter

St. Elizabeth HEALTHCARE Volunteer Services

November 2026 | stelizabeth.com/volunteers



November 11, 2026

Thank you to our St. Elizabeth Veterans from Volunteer Services

Roger Barker
Edwin Barnes
Jim Bayne
Derek Beach
Ken Bodner
Francis David
Jerry Dressman
Tony Eilerman
Bill Gabbard
Richard Gangwish II
James Irons
Tom Kirst
Robert Kottmyer
Timothy Lynam
Keith McClanahan
Bill McWhorter
Linda Middendorf
Raymond Miller
Donald Moak
Susannah Mullally
Terry Nader
Barbara Persons
Jim Purcell
Michael Rachford
Ricard Radabaugh
Neal Reed
Wayne Robertson
Stephen Saylor
Terry Shelter
Gerald Sigl
Elmer Tuschong

Exciting Changes in Edgewood: Volunteer Office Moves on November 20!

As we announced in our last issue, Edgewood Volunteer Services will be moving to a new location to accommodate the construction of a new patient tower. Our new

home will be adjacent to the 1A Visitor Entrance located in the hallway between Radiology and the Emergency Department. The new office space will have badge-reader access, a sign-in computer, a kitchenette, lockers, an associate/volunteer-only restroom, conference space, and more.

Beginning Monday, November 30, this space will replace the sign-in room next to the Gift Shop.

Parking: Volunteers are welcome to park in the 1A Parking Garage or in Associate parking locations. During construction, we anticipate significant impacts to parking across campus, and we sincerely apologize for any inconvenience these impacts may cause you.

3A Volunteers: If you are accustomed to signing in at the current Volunteer Office location, we will be setting up a temporary sign-in station with a QR code reader that will allow you to sign in using your phone. Final details and pictures will be emailed to Edgewood volunteers closer to our move date.

Move Information: Packing will begin in our office over the next couple of weeks, and we expect to be settled into our new space by November 30. We appreciate your patience as we navigate this transition!

Badge Access: Instead of a code, our door will use a badge reader for after-hours entry. If you have a badge that does not grant you door access, please reach out to Katie Spector.





Emergency Department Screening: What Volunteers Need to Know

As part of its workplace violence prevention strategy, St. Elizabeth is implementing security screening and weapons detection technology at all six Emergency Departments, starting at St. Elizabeth Covington on Nov. 16, and then at other St. Elizabeth locations in the coming months.

These measures represent one layer within a comprehensive, multi-layered security program designed to prevent violence, deter threats and protect patients, visitors, staff, volunteers and providers. St. Elizabeth's approach recognizes that no single security measure can eliminate workplace violence. Instead, multiple layers of protection work together to reduce risk and enhance safety.

Volunteers may receive questions from patients and visitors. If asked, reinforce that screening is designed to help keep everyone safe while maintaining timely access to care. Patients needing immediate emergency care will continue to receive treatment without delay.

Thank you for helping create a welcoming and safe environment for all who come through our doors!



Holiday Shopping Events at Our Gift Shops

As the holiday season approaches, our gift shops are rolling out a series of exciting events and sales that you won't want to miss! From **November 2nd - 8th**, join us for the **Gift Shop Holiday Open House Event**, where you can enjoy a **20% discount on Christmas merchandise** (some exclusions apply). To make shopping even more convenient we will be opening at 7 am on Wednesday, November 4th.

For those seeking something special, the **Florence** location is hosting a **Simply Silver Sale** in the main lobby on **November 17th 8am-5pm and 18th 7am-2pm** featuring elegant silver pieces and unbeatable prices!

All other locations are offering the popular **Masquerade $5 Jewelry Sale** with various dates at each location. Please see sale dates and times below. These events are the perfect opportunity to find unique gifts at great prices, so mark your calendars and start your holiday shopping with us!

Dearborn
Main Lobby - One Day Only
Thursday, December 17th 7am-5pm

Edgewood
3A (Patient Lobby)
Thursday December 10th 7am-6pm
Friday, December 11th 7am-3pm

Florence
Main Lobby
Tuesday, November 17th 8am-5pm
Wednesday, November 18th 7am-2pm

Ft. Thomas
Main Lobby
Monday, November 23rd 7am-6pm
Tuesday, November 24th 7am-2pm

Linking Adults 50+ to Health and Wellness!

If you're age 50 or older, you may have noticed that too many programs for "older adults" are designed to take care of you, instead of helping you to take care of yourself. They just don't seem to do much for active, energetic people who like to make the most of every minute. PrimeWise is different.

PrimeWise isn't a club. There are no "meetings" to attend. Just lots of benefits and services for you to choose from. PrimeWise is a network of valueable services designed by St. Elizabeth Healthcare specifically for people over 50. It's not an insurance plan. There are no premiuns. And it doesn't cost you a penny to join.

Joining PrimeWise can save you time and unnecessary hassles. We offer access to information and programs as well as special discounts to help keep you healthy and going strong.

You can join PrimeWise by clicking below or by calling (859) 655-1600.

Join PrimeWise Today

UK Credit Union to Host FREE Session on Fraud Prevention

Join us for information on Fraud Prevention led by UK Credit Union. Did you know that during the peak holiday season shopping fraud attempts spike by roughly 30%? Join us to learn more on how to avoid and detect frauds and scams to keep your accounts safe this holiday season.

We will be offering two FREE sessions this month. Sessions will be held at our Ft. Thomas and Florence locations.

If you would like to attend a session please RSVP below.



RSVP

Save the Date!

Holiday Week: December 7th - 11th

Mark your calendars for Holiday Week! Join us as we celebrate the season and enjoy a little extra cheer together. More details to come soon!

Flu Season is Here!

St. Elizabeth Healthcare and St. Elizabeth Physicians require all employed associates and active volunteers to receive an influenza vaccination. Clinic date calendars are available in all volunteer services office locations.

Proof of vaccination or appropriate documentation (described below) must be provided to the Volunteer Services office no later than **December 2**.

YOU need to provide a copy of your documentation to the Volunteer office, regardless of where you received it. We cannot access YOUR MyChart account due to confidentiality.

Failure to complete this requirement will result in the suspension of your service until after flu season.

If you…

- Prefer the **high dose vaccine,** limited quantities are available to **volunteers 65+ at Employee Health ONLY.**
- Prefer to receive your flu vaccine through your physician/other healthcare clinic or pharmacy, please submit your documentation to the Volunteer Office.
- Choose to not receive the flu shot, you will be ineligible to volunteer from December 2, 2026 to roughly April 1, 2027.

Employee Health Office
Monday – Friday, 7 a.m. to 4 p.m.
(arrive by 3:30 p.m. for injections)
No Appointment Needed
830 Thomas More Parkway, Suite 101 (back of building)
Crestview Hills, KY 41017

November Flu Clinic Dates by Location

Dearborn

- 11/05 7:30 am - 9:30 am Ohio Room

Dolwick

- 11/12 11:00 am - 1:00 pm Room 2103

Edgewood

- 11/04 7:00 am - 9:00 am Conference Room N
- 11/09 2:00 pm - 4:00 pm Conference Room N
- 11/11 7:00 am - 9:00 am Conference Room N
- 11/18 11:00 am - 1:00 pm Conference Room N
- 11/23 7:00 am - 9:00 am Conference Room N

Florence

- 11/02 7:00 am - 9:00 am 3rd Floor Conference Room
- 11/13 11:00 am - 1:00 pm 3rd Floor Conference Room
- 11/16 2:00 pm - 4:00 pm 3rd Floor Conference Room
- 11/24 7:00 am - 9:00 am 3rd Floor Conference Room

Ft. Thomas

- 11/03 7:00 am - 9:00 am Conference Room A
- 11/10 2:00 pm - 4:00 pm Conference Room A
- 11/17 7:00 am - 9:00 am Conference Room A
- 11/25 7:00 am - 9:00 am Conference Room A ** Final Clinic Date **

SETEC

- 11/19 7:00 am - 10:00 am - Skills Sim Lab

Comment Corner: Celebrating Impactful Moments

*Dearborn: "*Everyone in the reception area was very kind, polite and helpful."

Edgewood: "Great support from staff including volunteers and friends."

Florence: "It was not very easy getting around but the information person really helped with directions."

Ft. Thomas: "Front desk receptionist was very friendly & so good with my kids."

In Memoriam

Ralph Marsh, Edgewood Same Day Surgery Volunteer



Welcome New Volunteers in October

- John Bent
- Olivia Coffey
- Kieren Davis
- Nancy Dunham
- Keauna Griffin
- Linda Hall
- Michelle Hornsby
- Ella Houston
- Taylor Jones
- Corrine Miller
- Mary Schumacher
- Tamara Steele

*Need new Volunteer Services apparel? Review our selection and place an order by clicking on the link below. All orders will be placed on the **10th** of every month.*

✨ ***Expanded Apparel Selection: New Men's and Women's Items Added!***

Order Volunteer Apparel

St. Elizabeth Volunteers are passionate about their role in making a positive impact on the patient experience.

St. Elizabeth Healthcare | 1 Medical Village Drive | Edgewood, KY 41017 US

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