

Flu Season is Here!

St. Elizabeth Healthcare and St. Elizabeth Physicians require all employed associates and active volunteers to receive an influenza vaccination.

Proof of vaccination or appropriate documentation (described below) must be provided to the Volunteer Services office no later than December 2.

YOU need to provide a copy of your documentation to the Volunteer office, regardless of where you received it. We cannot access YOUR MyChart account due to confidentiality.

Influenza vaccinations will be provided FREE of charge by Employee Health beginning Monday, September 28 and will be administered at all St. Elizabeth facilities at convenient times and dates beginning in September (see bottom of newsletter for October dates).

Failure to complete this requirement will result in the suspension of your service until after flu season.

If you...

- Prefer the **high dose vaccine**, limited quantities are available to **volunteers 65+ at Employee Health ONLY**.
- Prefer to receive your flu vaccine through your physician/other healthcare clinic or pharmacy, please submit your documentation to the Volunteer Office.
- Require a medical or religious exemption, it is due by November 1. Please call your Volunteer Office to obtain the appropriate form.
- Choose to not receive the flu shot, you will be ineligible to volunteer from December 2, 2026 to roughly April 1, 2027.

Employee Health Office

Monday – Friday, 7 a.m. to 4 p.m.

(arrive by 3:30 p.m. for injections)

No Appointment Needed

830 Thomas More Parkway, Suite 101 (back of building)

Crestview Hills, KY 41017

We're Moving! Edgewood Volunteer Office Relocating in Late November/Early December

Later this year, the Volunteer Services Office in Edgewood will be relocating to a new space near the 1A Main Entrance. The entrance will be in the corridor between the ED and Radiology, and the space sits directly behind the Departure Lounge. This new space will feature a kitchenette, seating area, lockers and storage space, workstations, and three new offices.

Once the move is complete, the new location will replace the sign-in room in the ED Hallway behind the Gift Shop. We anticipate this move will take place in late November/early December.

Keep an eye on *The Voice* for more details and information about an Open House once our official move date is confirmed!

For volunteers who sign in and out near in our current location near the 3A Entrance, we realize that this may impact your current routines. We will be in touch with our Edgewood volunteers regarding sign-in options, lockers, and parking at a later time.



Volunteer Fall Picnic

We had a beautiful day and a wonderful time at our Fall Volunteer Picnic in September! We enjoyed delicious food, great conversation, and time to relax and connect with volunteers from all of our locations.

It was wonderful to see so many familiar faces and have the opportunity to spend time together outside of our usual routines. Events like this are a great reminder of the community

we have built across our locations and the many people who make our volunteer program so special.

A huge thank you to everyone who took time out of their day to spend it with us. We appreciate you and are so grateful for all that you do!

Hospice Volunteer Orientation

The St. Elizabeth Hospice Program will be holding volunteer orientation sessions Tuesday, October 13 and Thursday, October 15 from 5:00pm - 9:00pm. **Attendance is required on both evenings.** The classes explore issues on death and dying, as well as developing an understanding of the Hospice concept of care. There is no cost or obligation to become a volunteer if you take the classes. For more information call Debbie Holloran, Hospice Volunteer Coordinator or Dana Laytart, Supervisor Hospice Volunteer Services at (859) 301-4622.

Code Yellow: Disaster Response & Your Role as a Volunteer

Last month St. Elizabeth associates put their emergency response skills to the test during a large-scale disaster drill coordinated by Greater Cincinnati International Airport (CVG). The simulation brought together more than 700 first responders from approximately 100 agencies to practice the communication, coordination, and patient care required during a mass casualty incident.



Associates evaluated, treated and tracked volunteers portraying injured passengers, giving teams an opportunity to practice critical processes in a controlled environment.

What Should Volunteers Do in a Code Yellow?

Once a Code Yellow has been announced Volunteer roles may change based on the need of the situation. The Volunteer Services Department (VSD) will maintain a list of volunteers who are at each hospital location. Signage will be posted at the Volunteer Office with instructions on where to report.

Volunteers should report to the 1A Information Desk, where they will receive further instructions. Volunteers may be assigned new tasks to assist with disaster response, including family reunification efforts.

We appreciate the opportunity to practice and prepare for situations that may require a coordinated emergency response. We are also grateful to all of the volunteers who participated in the simulation and followed procedures throughout the drill. Volunteers like you allow our teams to practice working together and strengthens our preparedness to support patients, families, and one another when it matters most.

October Active Shooter Training

Wednesday, October 14: 4:30 pm - 6:30 pm

St. Elizabeth Training and Education Center
3861 Olympic Blvd
Erlanger, KY 41018

This training is being offered at SETEC. This training is **not a requirement**. If you would like to attend, please call the Volunteer Office to **register** at 859-301-2140.

October Flu Clinic Dates by Location

Covington

- 10/09 11:00 am - 1:00 pm Conference Room A

Dearborn

- 10/01 7:30 am - 11:00 am Ohio Room
- 10/27 7:30 am - 9:30 am Ohio Room

Dolwick

- 10/02 10:00 am - 1:00 pm Room 2120A
- 10/15 11:00 am - 2:00 pm Room 2120A

Edgewood

- 10/03 7:00 am - 10:00 am Conference Room N
- 10/09 7:00 am - 10:00 am Conference Room N
- 10/14 2:00 pm - 4:00 pm Conference Room M
- 10/16 7:00 am - 10:00 am Conference Room M
- 10/19 7:00 am - 10:00 am Conference Room N
- 10/23 7:00 am - 10:00 am Conference Room N
- 10/26 7:00 am - 10:00 am Conference Room N
- 10/30 11:00 am - 1:00 pm Conference Room N

Florence

- 10/06 11:00 am - 3:00 pm 3rd Floor Conference Room
- 10/12 7:00 am - 10:00 am 3rd Floor Conference Room
- 10/20 2:00 pm - 4:00 pm 3rd Floor Conference Room
- 10/28 7:00 am - 10:00 am 3rd Floor Conference Room
- 10/31 7:00 am - 10:00 am 3rd Floor Conference Room

Ft. Thomas

- 10/05 11:00 am - 3:00 pm Conference Room A
- 10/13 7:00 am - 10:00 am Conference Room A
- 10/17 7:00 am - 10:00 am Conference Room A
- 10/21 2:00 pm - 4:00 pm Conference Room A
- 10/29 7:00 am - 10:00 am Conference Room A

Grant

- 10/08 7:30 - 9:30 am Conference Room

SETEC

- 10/13 10:30 am - 12:30 pm - Breakout 1

Comment Corner: Celebrating Impactful Moments

Dearborn: " I have difficulty walking distances. Gentleman at front desk assisted me with a wheelchair all the way to the lab. It was a great help! "

Edgewood: "I volunteer as a patient visitor two days a week at Edgewood. Everyone I visit - without exception - praises St. E's being a patient myself only confirmed everything they've said. You all should be very proud of the exceptional care your patients receive! "

Florence: "It was not very easy getting around but the information person really helped with directions."

Ft. Thomas: "Volunteer escorted me to location. Very nice gentleman."

Welcome New Volunteers in September

- Cathy Bilz
- Isaac Eibel
- Carter Engle

- Donna Grayson
- Joyce Thiess

*Need new Volunteer Services apparel? Review our selection and place an order by clicking on the link below. All orders will be placed on the **10th** of every month.*

✨ ***Expanded Apparel Selection: New Men's and Women's Items Added!***

Order Volunteer Apparel

St. Elizabeth Volunteers are passionate about their role in making a positive impact on the patient experience.

St. Elizabeth Healthcare | 1 Medical Village Drive | Edgewood, KY 41017 US

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