# St. Elizabeth

## Volunteer Services

**High School Volunteer Program Overview** 

St. Elizabeth Healthcare Volunteer Services

Last Updated: December 2023

#### **High School Volunteer Impact**



#### **High School Volunteer Statistics**

- High School students who volunteered in 2023: 291
- New High School Volunteers in 2023: 193
- Number of service hours through November 2023: 13,389.62



#### **High School Volunteer Impact**



## More than 40 departments at St. Elizabeth, including 21 inpatient units, benefit from the help of high school volunteers.



- Departments with the most HS Volunteers: #1 Inpatient Units #2 Emergency Departments
  - #3 Gift Shops



- Emergency
- Neurology
- Mother/Infant
- Women's Health
- Oncology
- Urology

- Med/Surg
- TCU
- Orthopedics
- ICU
- Skilled Nursing

- Cancer Care
- Gift Shop
- Information Desk
- Laboratory
- Pharmacy
- Physical Therapy

- Radiology
- Sports Medicine
- Surgery Same
  Day, PACU,
  Waiting Area
- Transport

#### **High School Volunteer Program**



St. Elizabeth offers a year-round volunteer program for high school students. For training and scheduling purposes, the program is divided into 3 sessions annually.

- Students accepted into the program may transition from session to session with priority scheduling/placements OR they may leave the program and return with priority scheduling/placements prior to new volunteer enrollment
- Verification of hours will not be provided until the student has completed one successful session (defined as a session without excessive absences)
- Students who continue for subsequent sessions after their first session in the program may be eligible for benefits, including:
  - Priority scheduling/placements
  - Scholarship eligibility (additional qualifications of minimum hours/active status applies)
  - Verification of hours, whenever requested
  - Letters of recommendation

#### **Program Sessions**



#### Session 1

- Priority enrollment/scheduling month for current/returning volunteers: December
- Applicant Informational Session registration: opens 1<sup>st</sup> Tuesday in January at 3pm
- Session runs January through May
- Session 2
  - Priority enrollment/scheduling month for current/returning volunteers: April
  - Applicant Informational Session registration: opens 3<sup>rd</sup> Monday in April at 3pm
  - Session runs June through mid-August
- Session 3
  - Priority enrollment/scheduling month for current/returning volunteers: July
  - Applicant Informational Session registration: opens 1<sup>st</sup> Monday in August at 3pm
  - Session runs mid-August through December

#### **High School Volunteer Commitment**



Volunteers are asked to commit each session through enrollment/re-enrollment. Completion of a successful session is defined as a session without excessive absences.

#### **Volunteer Schedule**

- Minimum 3-4 hour shift
- Average 1 shift per week
- Regularly scheduled (same schedule each week)
- \*Volunteer Services staff work individually with each High School volunteer to determine a best schedule during each session

Failure to complete a successful session may result in:

- No verification of service
- Inability to participate in future volunteer sessions



#### **Process to become a High School Volunteer**



- Register online for one of our High School Volunteer Applicant Informational Sessions
- Attend HS Applicant Informational Session and return completed Volunteer Application
- Volunteer Staff will review Application and send acceptance/denial notifications to applicants within 10 business days
- Those accepted into the program will schedule and attend an individual Volunteer Placement Appointment
- Those accepted into the program will need to complete a required New Volunteer Packet including forms, Hospital Orientation and health requirements
- Attend applicable training
- Begin volunteering!

### Where do I go to register for an Applicant Informational Session?

- stelizabeth.com/volunteer
- Choose "Becoming a Volunteer"
- Choose "High School Volunteer"



#### This is a commitment!



High School Volunteers are required to complete a process that mirrors new Associates

#### **Paperwork**

- Confidentiality Agreement
- Volunteer Agreement
- Recommendation Form
- Initial Health Questionnaire
- Immunization Record:
  - Influenza
  - MMR
  - Tdap
  - Hepatitis A
  - Flu
- TB Parent Consent
- TB Test
- Flu Parent Consent



#### <u>Training</u>

- Complete online prior to placement:
  - 3-Hour Hospital Orientation
- One-time Clinical Experience Training (Required for certain positions)

#### But the EXPERIENCE is worth the commitment!



#### High School Volunteer Testimonials

"I interviewed at the Lake Erie College of Osteopathic Medicine for acceptance into their early acceptance program...A few weeks after my interview... I got in! My volunteering at St. Elizabeth provided me with a plethora of experiences to talk about during my interview and I believe played a critical factor in their decision to accept me."

"A person's visualization of a hospital usually consists of sorrow and tragic situations happening. However, as a volunteer, I always try to be the source of light and happiness a patient needs to get through the battle they are fighting."

"Volunteering at St. Elizabeth Healthcare has been an absolute essential part of my growing up...Before volunteering, I was afraid to leave the comfort of my small high school, but now I am entering college excited."

"I have found one thing to be universally true, a smile never hurts. Imitating the ways of the employees, I approached every visitor with authenticity, kindness and, of course, a smile. Little did I know, the unwavering optimistic attitude I developed during shifts became an essential portion of my personality...my future will not be led by facts and books – my future will be led by my ability to communicate efficiently and use my knowledge in the workplace. Talents I built not in school but with St. Elizabeth."

# St. Elizabeth HEALTHCARE

**Questions?** 

(859) 301-2140 volunteer@stelizabeth.com stelizabeth.com/volunteer