

WELCOME ST. ELIZABETH DEARBORN VOLUNTEERS

In January 2021, Highpoint Health completed its transition to the St. Elizabeth Healthcare system becoming St. Elizabeth Dearborn. Volunteer Services is thrilled to **welcome 60+ new members** to our volunteer team! Serving in positions like Gift Shop, Information Desk, Messengers, Greeters, and Patient Advisory Council – these remarkable individuals bring a wealth of knowledge in their roles and dedication to the Dearborn community. The Volunteer Services staff has had the privilege of meeting with these individuals one-on-one, welcoming them and adding them to the St. Elizabeth system. As the staff continue to finalize transitional details, we look forward to Dearborn volunteers returning to their service this spring!



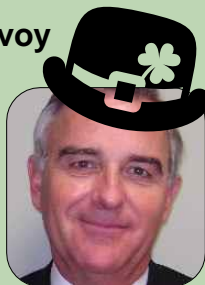
VOLUNTEER SPOTLIGHT



Dennis McEvoy
Hospice Inpatient Unit

If it is Thursday morning, you can be sure that volunteer **Dennis McEvoy** is on the Hospice unit. For 30 years, Dennis has been an active volunteer, assisting the Hospice staff with direct patient care and providing emotional support to both patients and their families.

He has also participated in fundraising and regularly speaks to bereavement groups. Dennis does not know a stranger and can engage anyone in a conversation around sports. His passion is baseball, especially the Cincinnati Reds and University of Cincinnati teams! You would think with a name like McEvoy, he would bleed green but he bleeds red for those beloved teams!



Satisfaction Survey Results

Thank you to the 465+ volunteers who completed our 2020 Satisfaction Survey. The following results are for the combined mostly *and* completely agree responses. We were thrilled to see the response for “Best Place to Volunteer” increase by 2.21% over 2019! Thank you for you for being a member of this team!

The associates I interact with express appreciation for my service: **95.63%**

The associates in the area where I volunteer make me feel part of the team: **93.56%**

My interactions with the Volunteer Services office staff are positive: **96.54%**

St. Elizabeth is the best place for me to volunteer my time: **94.38%**

I would recommend St. Elizabeth as a good place to volunteer: **96.30%**

Famous Furry Volunteers! Our Paws for Patients volunteers seem to find their way into staff hearts and onto TV screens! On Friday, February 12, pet therapy teams, including Troi (right) visited staff at Edgewood to get the Valentine weekend off to a snuggly start. Kristyn Hartman and the Channel 9 crew were on hand to film the teams spreading their joy to associates. Thank you to our wonderful team of volunteers who have given us “paws” for thought during this pandemic. We are grateful for these moments where we can take a break and snuggle with a four-legged friendly face.



Volunteer Services helps local high school students determine their career paths!

Students from 10 local schools spend a portion of their school day at St. Elizabeth Healthcare working with staff, learning about future career paths in patient care, engineering/facilities, information technology, business, and marketing/communication through service-learning opportunities. The nearly 40 students in this program were chosen from 100+ applicants in spring 2020.



This month, Volunteer Services staff will once again review more than 130 applications to choose the 2021-2022 Internship class. Learn more about the program at stelizabeth.com/volinternship.

Free Tax Preparation For Volunteers

The Volunteer Income Tax Assistance (VITA) service is a partnership with the IRS, United Way, and Brighton Center which offers free income tax preparation in Newport, Florence, and Grant County, during the tax return season. Additionally, in the off season, free tax preparation is available by appointment only.

Brighton Center VITA Site Locations:

(Due to the COVID 19 and CDC guidelines, they will be offering free tax assistance via drop-off site by appointment only.)

Newport- Center for Employment Training (CET)

601 Washington Ave, Ste 140

January 30 - April 10

Saturdays - 9am to 2pm

Grant County-KY Career Center @NKU

390 N. Main St.

Williamstown

February 10 - March 10

Wednesdays – 1 to 5 pm

Florence - Kentucky Career Center

8020 Veterans Memorial Dr.

February 4 - April 8

Thursdays – 3 to 7 pm

For more information, call Davina Sullivan, VIITA Specialist, (859) 491-8303, Ext. 2217, or email dsullivan@brightoncenter.com

COVID Corner

With the decline in COVID inpatient cases, the Ft. Thomas campus will return to its regular hospital operations for both inpatient and outpatient services beginning March 1. As a System, we will care for COVID inpatients at each hospital. This will be a phased approach. All care teams at each hospital location will be fully prepared to care for these patients and will have all necessary personal protective equipment (PPE), tools and resources to provide care successfully and safely.

With COVID vaccines, a decrease in hospitalizations, and a reduction in community positivity rates, it is our hope that we are at a positive turning point with this pandemic. Rest assured, we will continue to monitor patient volumes and community cases.

TARGET HEALTH Wellness Corner

Blood Pressure Checks

03/04: **Dolwick**, Room 2103, 11am to 1pm

03/09: **Ft. Thomas**, Cafeteria, 11am to 1pm

03/18: **Edgewood**, Cafeteria, 11:30am to 1:30pm

03/25: **Florence**, Cafeteria, 11am to 1pm

Chair Massage

03/04: **Covington**, 10 am-1 pm

03/19: **Edgewood**, 10am-1 pm

Register by calling (859) 301-6285; \$10 - \$20