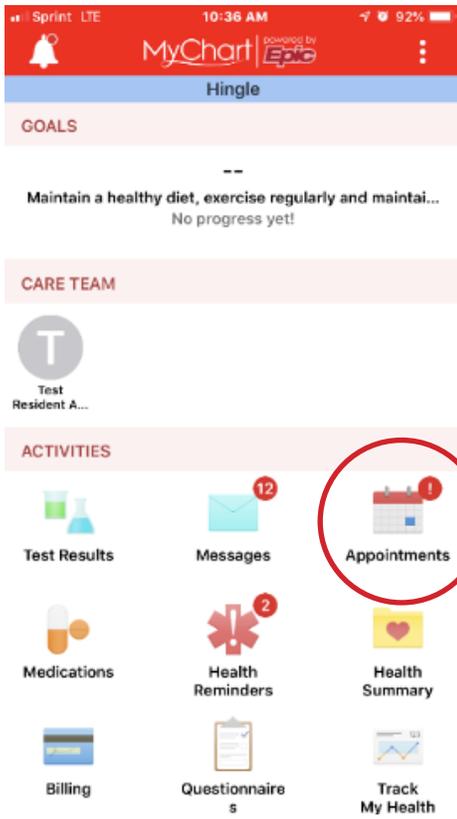


VIDEO VISIT TIP SHEET

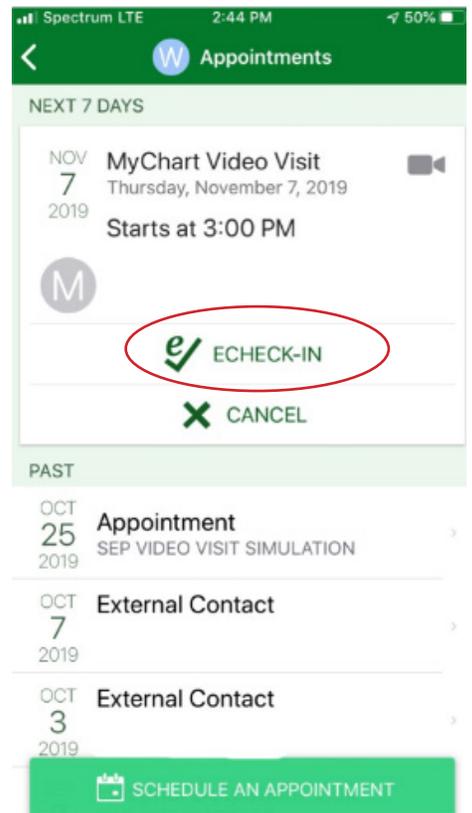
Any phone/tablet, Android or Apple, can complete video visits if it has a working microphone, speaker and camera. You must also have access to a wireless network or high-speed data connection through your wireless carrier.

PRIOR TO APPOINTMENT

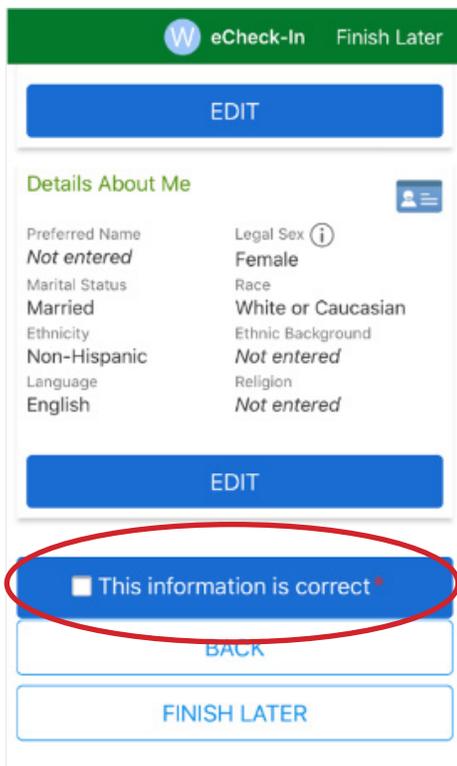
- Download the MyChart app to your mobile or tablet.
- Complete your free simulation appointment to make sure you're comfortable with the video visit process. *(This step is optional.)*
- Turn on the volume.
- Verify the front-facing camera works.
- Confirm your provider's office number.
- Dress appropriately for your visit.
- Log on five minutes early to complete your eCheck-In.**
- Find a private, quiet space.
- Adjust the lighting and camera as needed.
- Have an up to date list of medications with dosing, should you need to reference this.



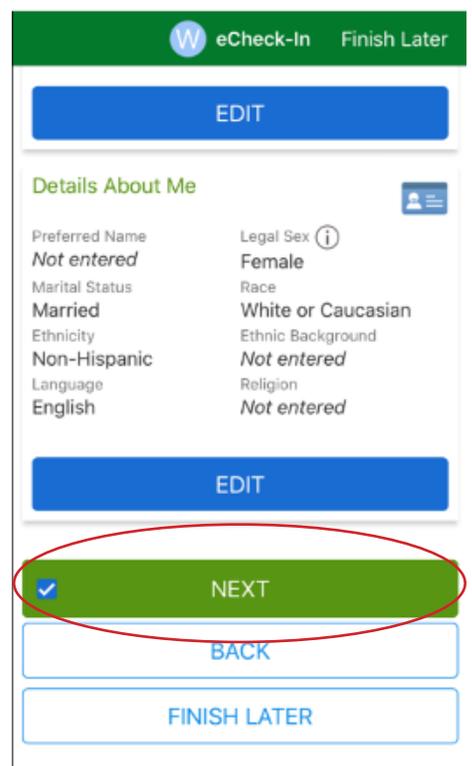
STEP 1
Go to your MyChart app and select "Appointments."



STEP 2
Select "ECheck-In."



STEP 3
Update and select "This information is correct" and tap "Next."



W eCheck-In Finish Later

Medications Allergies Health Issu

Please review your allergies and verify that the list is up to date. **Call 911 if you have an emergency.**

Sulfa (sulfonamide Antibiotics)
Rash
Added 4/25/2016
[Learn more](#)

REMOVE

+ ADD AN ALLERGY

NEXT

BACK

STEP 4

Update Medications, Allergies, and other Health Issues. Click "This information is correct" after updating and click "Next."



Spectrum 2:52 PM 44%

A eCheck-In Finish Later

CONSENT TO PARTICIPATE IN TELEMEDICINE SERVICES

1. Purpose
The purpose of this form is to obtain your consent to participate in a telemedicine health service provided by St. Elizabeth Medical Center, Inc. dba St. Elizabeth Healthcare ("SEH")

2. Nature of Telemedicine Health Services
During the telemedicine health service: (a) details of your medical history, examinations, x-rays, and other tests may be discussed through the use of interactive video, audio, and telecommunications technology; (b) visual examination of you may take place; and (c) nonmedical technical personnel may be requested to enter the area where the telemedicine health service is being performed. No video, audio, and/or photo recordings will be taken of the encounter and you have the right to object to the video taping of a telemedicine health service. You will be informed if any additional personnel are to be present other than your provider and must give your verbal permission prior to the entry of the additional personnel.

3. Security
The electronic systems used will incorporate network and software security protocols to protect the confidentiality of patient

STEP 5

Click "Yes" if you are currently located in the same state as your provider's practice. If you agree to the "Terms and Conditions" and "Consent to Participate", e-sign.

Spectrum 2:52 PM 45%

A eCheck-In Finish Later

PRESENTLY LOCATED IN THE SAME STATE AS YOUR PROVIDER'S OFFICE; AND (C) AGREEING TO BE BOUND BY THESE TERMS AND CONDITIONS. IF YOU DO NOT AGREE TO BE BOUND BY THESE TERMS AND CONDITIONS, DO NOT SIGN AND YOU ARE NOT PERMITTED TO USE THE APPLICABLE TELEMEDICINE HEALTH SERVICE.

I am currently present in the same state as my Video Visit provider's office.
* Yes No

CONTINUE

CLEAR FORM CANCEL

STEP 6

Update the remaining information which includes: Medical History, Surgical History, Family History, and Social History.

The screenshot shows the eCheck-In interface. At the top, there is a green header with a 'W' icon, 'eCheck-In', and 'Finish Later'. Below this is a progress bar with three steps: 'Payments', 'Personal Info', and 'Medi'. The 'Step 1 of 4' indicator is circled in red. Below the progress bar, the 'Medical History' section is visible, containing four rows of questions with 'Yes' and 'No' buttons:

Anxiety	Yes	No
Depression	Yes	No
Asthma	Yes	No
Diabetes	Yes	No

The screenshot shows a dialog box titled 'Additional Steps' with a 'Close' button circled in red. The text inside reads: 'Thanks for Using eCheck-In! The information you've submitted is now on file. When you arrive, you may need to: Scan Insurance Card, Sign Documents, Verify Emergency Contacts'.

STEP 7

Close the eCheck-In.

STEP 8

Select or tap "Begin Visit."

The screenshot shows the appointment confirmation screen. At the top, there is a green header with a back arrow, 'Appointments', and a 'W' icon. The main content includes: 'SEH Video Visit Simulation', 'Wednesday, November 13, 2019', 'This is a video visit', 'Starts at 2:45 PM 15 minutes', 'Cancel Appt', 'Add to Calendar', 'SEH VIDEO VISIT SIMULATION', 'GET READY', 'Confirm Appointment', 'Confirm now to skip the reminder call for this appointment.', and 'Confirm'. At the bottom, there is a green button labeled 'BEGIN VISIT' circled in red.