# THE HANDOFF



# **EMS NEWSLETTER**

July 2025

#### **Future Discussion**

During EMS week we stopped by all our partner agencies in NKY and Dearborn County, IN. Over the course of our stops, we had some great opportunities to speak with department members. Several times it has been recommended that we offer case studies including morbidity and mortality for education. So, we are looking for interesting case studies from EMS that we can present here or even present at one of our monthly educational sessions. If you have a great case study or an interesting patient case you feel would fit this request, please email us at <u>ems.coordinator@stelizabeth.com</u>. By receiving your input, we can provide education to our local agencies about what we are seeing and treating.

Stay Safe,

Chris Vogelpohl, Manager of EMS Community Outreach

#### **EMS Exposures in the Field**

We are dedicated to supporting and working alongside our local EMS agencies. We realized that there was often confusion as to the role that the emergency department staff plays when a Medic, EMT, or LEO has an exposure in the field to blood or other potentially infectious material. With that in mind, we created an internal work process that will eliminate any confusion on our end. Your first step will always be to notify your reporting supervisor. The decision of whether a true exposure exists will rest in the hands of your agency and medical director. If your internal chain of command advises that a true exposure has occurred, we will take the necessary steps to acquire bloodwork from the source, and from the affected EMS or LEO personnel. Follow-up care will be at the discretion of your workers' compensation carrier and your employee health provider.

# Edgewood Labor & Delivery is live on Pulsara!

Edgewood Labor and Delivery is live on Pulsara for notifications. Selecting the OB notification will alert L&D along with Edgewood ED. Please include the following in the notes section of the alert: Weeks gestation, + or – rupture of membranes (ROM), Contraction frequency, number of pregnancies, and live births. (G & P)

#### Pilot Program on Standardized EMS Handoff underway at Ft. Thomas ED

Handoff between EMS and the Emergency Department R.N is the most dangerous point in a patient's healthcare journey. We have all been there. A patient report has to be given to the charge desk, then repeated to the nurse taking the patient, and maybe even a third time to the attending M.D.

This practice leads to frustration from EMS and nursing staff. EMS providers often feel undervalued, and professional relationships get strained. It can also lead to errors in patient care. Implementation of a standardized reporting tool helps ensure all pertinent information is relayed once and in a clear and concise manner.

Our goals of this pilot program are to:

- Improve patient outcomes
- -Reduce medication errors (duplicated interventions)
- -Reduce turnaround time for EMS
- -Improve interprofessional relationships

A collaboration between the EMS Outreach Department, and the ED educators bore the idea of implementation in a targeted area for trial. A recent survey of Campbell County EMS agencies showed that there is not currently any agency utilizing a standardized EMS reporting tool. In May 2025, we brought this idea of a standardized handoff to the Campbell County Chief's Association No... We are not bringing back the white pads of paper for those of you old enough to remember them!

This "tool" is simply a concise way to give an all-inclusive verbal report, **once at the patient's bedside**. All Campbell County agencies were receptive to the idea, and training was provided to EMS and ED nursing staff. The pilot will run from 6/15-7/15. We are hopeful that with buy-in from EMS and ED staff that we will accomplish our goals and, in the end, improve patient outcomes.

Once the data is compiled sometime in August, we will happily share it with our partner agencies. If we can prove that there are improved patient outcomes, reduced turnaround time for EMS, and improved relationships between the ED and EMS providers, we would love to share this process with the entire region later in 2025.

# **Community Paramedicine Program**

In collaboration with St. Elizabeth Physicians, the Florence and Covington Fire Departments have launched a Community Paramedicine program. This initiative focuses on patients with specific health conditions and aims to reduce frequent EMS utilization and hospital readmissions.

Funded through a grant, the program staffs two part-time paramedics at each department. These paramedics are equipped with the necessary tools and work closely with St. Elizabeth Physicians care management associates to conduct multiple home visits. Their assessments address both medical and in-home safety needs.

The program connects patients with valuable resources they may not have previously accessed, such as telehealth services, prescription delivery, and other community-based support. Through ongoing engagement, paramedics build trust with patients, empowering them to manage their health more effectively and ultimately easing the burden on emergency medical services.

Initial Data is encouraging: 42 patients enrolled In April 2025 39% reduction in ER Visits of those patients in the first 30 days.

### **Educational Opportunities**

July: Q&A with the Coroner August: Cardiac Data, Dr. Miller Watch email for monthly EMS online training

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St. Elizabeth Nursing and EMS Conference October 9<sup>th</sup>, 2025 (One day only)

#### **Staying Connected**

We do our best to keep our EMS partners engaged and informed. We utilize group email lists and are working to update the EMS page on the St. Elizabeth website. We also realize that there are some gaps in communication. If you are not currently receiving emails from us and would like to, including monthly continuing education, please send us an email to the address below requesting to be added to our distribution list.

Ems.coordinator@Stelizabeth.com

#### St. Elizabeth HealthCare's Hometown Hero

Naming this year's Hometown Hero was a cinch! General Fernbach has been working as a firefighter/ paramedic in the Northern Kentucky community since 2003 and continues to serve as the Fire and EMS Chief with the Taylor Mill Fire Department. He is currently in the fight of his life with Glioblastoma. We were honored to have him recognized on June 7, 2025, as the community continues to support and fight alongside General. Follow the link below to support General's battle.

Show Your Support For Generall | Donate and Share — TheYardFoundation



# Recognition

St Elizabeth EMS Outreach Proudly Recognizes:

**Crews of the Quarter:** Burlington FD:(Daly,Chamberlin) Dry Ridge FD: Seither, Brown) Newport FD (Fite, Fromeyer, Behrle)

**Successful Resuscitation and STEMI Save**: Elsmere Fire Department May 2025

**DTN Recognitions**: Florence FD (Feb 2025), Edgewood FD (March 2025), Ft Mitchell FD (April 2025)

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